

NEWSLETTER

MARCH 2025 | Vol.02



MAH HOSPITALITY WEEK 2025

Designed to elevate Malaysia as a hospitality powerhouse in Asia, **MAH Hospitality Week 2025** is a premier industry event that unites key players in the hospitality sector for a dynamic week of networking, knowledge-sharing, and business opportunities.

Taking place from **27th to 29th May 2025** at **Vivatel Kuala Lumpur**, this must-attend event features five major components, offering industry professionals the chance to expand their networks, gain valuable insights, and drive innovation.



MAH Gears Up for Hospitality Week 2025 & Industry Advocacy

In the coming months, MAH will be preparing for its Hospitality Week 2025 and National AGM 2025 while actively participating in impactful hospitality campaigns and addressing industry challenges across Malaysia.



MOU Signing Between MAHTEC and Its Partner

The MoU signed by MAHTEC and its partners enhances access to globally recognised hospitality certifications, strengthens industry collaboration, and elevates service standards in Malaysia. By upskilling local talent through professional training programmes, the partnership boosts career growth and reinforces Malaysia's position as a leading hospitality destination, contributing to the overall growth and competitiveness of the nation's tourism and hospitality sector.

Gold Partner



Silver Partners



SELAMAT Hari Raya Aidilfitri!



On behalf of the Malaysian Association of Hotels (MAH), I extend my heartfelt wishes to our Muslim friends and industry players for a joyous and meaningful celebration. May this festive season bring you happiness, prosperity, and cherished moments with loved ones.

As we embrace the spirit of unity and togetherness, I would also like to take this opportunity to acknowledge the successful MAH Chapter's AGM 2025 held across Malaysia from January to March. Your active participation and dedication reflect our shared commitment to strengthening the hospitality industry. With this momentum, we look forward to coming together once again for the **MAH National AGM** on 29th May 2025, an important occasion to set our direction for the future.

Beyond that, we are also gearing up for one of the industry's biggest highlights — **Hospitality Week 2025**. This will be a key platform to showcase innovation, foster collaboration, and elevate Malaysia's hospitality landscape. I encourage everyone to stay engaged and be part of this exciting journey ahead.

Once again, Selamat Hari Raya and may this festive season inspire us all to work together for a stronger and more resilient hospitality industry.

Datin Christina Toh

President of Malaysian Association of Hotels

MAH Chapter's Annual General Meeting (AGM) 2025

Chapter Committee Appointment for the Term 2025 – 2028

Melaka Chapter AGM 2025

Date: 23rd January 2025

Venue: Hatten Hotel



Melaka Chapter Committee

Chairperson

- Khairulnizam Kasim, Kings Hotel

Vice Chairperson

- Ramasamy Kamalingam, Holiday Inn Melaka
- Mohd Huzaidy Adnan, The Imperial Heritage

Hon. Secretary

- Taufik Abdullah, Grand Swiss-Belhotel Melaka

Hon. Treasurer

- Tai Aebin, Swan Garden Hotel

Committees

- Norehan Jamaludin, Hotel Sentral Riverview
- Chelvakumar C., Bayview Hotel Melaka
- Rohani Zain, Seri Costa Hotel
- Simon Tan, Birkin International Hotel
- Nanthakumar, Moty Hotel

Internal Auditor

- Diana Ngieng, Venus Boutique Hotel

Terengganu Chapter AGM 2025

Date: 3rd February 2025 | Venue: Primula Beach Hotel



Terengganu Chapter Committee

Chairperson

- Suaibah Harun, Primula Beach Hotel

Vice Chairperson

- Abdul Hadi Alias, Paya Bunga Hotel

Hon. Secretary

- Arizahamalia Ahmad, Am Transit Inn

Hon. Treasurer

- Wan Mohd Faizul, Duyong Marina Resort

Committees

- Amer Ahmad, Permai Hotel
- Rosma Harun, Felda Residence KT
- Wan Ariffin, The Grand Puteri Hotel
- Wan Nurdiana, Sumai Hotel Apartment

Internal Auditor

- Mokhtar Latiff, Raia Hotel & Convention Centre

Negeri Sembilan Chapter AGM 2025

Date: 6th February 2025 | Venue: AnCasa Residences Port Dickson



Negeri Sembilan Chapter Committee

Chairperson

- Haziz Hassan, Sutera Hotel

Vice Chairperson

- Muhammad Shazwan Suresh,
Port Dickson Golf & Country Club

Hon. Secretary

- Andy Chong, D'Wharf Hotel & Serviced Residence

Hon. Treasurer

- Lee Min For, The Guest Hotel & Spa

Committees

- Jofhua Yeong Kong Zhi, Tasik Villa International Resort
Port Dickson
- Noor Eliziadi Abidin (Eddy), Palm Seremban Hotel
- Ahdirfa Hishar Ahmad, Ehsan Seaview Hotel
- Muhaiyuddin Ahmad, Ancasa Residences Port Dickson

Internal Auditor

- Muhammed Ridzuan Nordin, Villea Port Dickson

Kelantan Chapter AGM 2025

Date: 9th February 2025 | Venue: Renai Hotel Kota Bharu



Kelantan Chapter Committee

Chairperson

- Gan Yeong Shuoh, Grand Riverview Hotel

Vice Chairperson

- Muhammad Azrin Zainal Abidin, Jewels Hotel

Hon. Secretary

- Laila Binti Mohd Adham, Lalang's Resort & Spa

Hon. Treasurer

- Nik Adura Zuliana Binti Dato' Nik Abdul Rashid,
Renai Hotel

Committees

- Azimin Bin Ibrahim, Perdana Kota Bharu
- Hamzah Bin Rosli, H Elite Design Hotel
- Engku Morris Bin Engku Hussain,
Holiday Villa Hotel & Suites Kota Bharu
- Hasbullah Bin Che Omar, Crown Garden Hotel
- Zakaria Bin Harun, Ibis Styles Kota Bharu
- Wan Karimah Binti Wan Mohamed Noor,
Tok Aman Bali Beach Resort

Internal Auditor

- Siti Nurfairuz Binti Idrus, Salaam Suites Hotel

Perak Chapter AGM 2025

Date: 17th February 2025 | Venue: M Roof Hotel Ipoh



Perak Chapter Committee

Chairperson

- Tony Wong, 1969 Business Suites

Vice Chairperson

- T. Rajah, Excelsior Hotel

Hon. Secretary

- Lloyd Gan, M Roof Hotel

Hon. Treasurer

- Kenn Chah, Ipoh French Hotel

Committees

- Sabrina Ahmad Tah, Casuarina @ Meru
- Hairil Kumaradas, Symphony Suites
- Masyitah Muhamed Noor Husen, Cititel Express Ipoh
- Jacky Chong, Golden Roof Hotel
- Danesh Kumar, Bukit Merah Laketown Resort
- Thomas Goh, The Orient Star Lumut

Internal Auditor

- Sherry Chan, Regalodge Hotel

Kuala Lumpur Chapter AGM 2025

Date: 18th February 2025 | Venue: Pavilion Hotel KL



Kuala Lumpur Chapter Committee

Chairperson

- B E Lim, The Gardens
A St. Giles Signature Hotel & Residences

Vice Chairperson

- Jason S'ng, The Face Suites
- Mondy Mecja, Ascott Kuala Lumpur

Hon. Secretary

- Chua Adrian, Furama Bukit Bintang

Hon. Treasurer

- May Cheong, Hotel Royal Signature

Committees

- Rajesh Daswani, Ramada Suites By Wyndham KLCC
- Bernard Sebastian,
Parkroyal Serviced Suites Kuala Lumpur
- Nasir Ismail, Vivatel Kuala Lumpur
- Michael Tang, Dorsett Putrajaya
- Wan Enderi Mohd Saad, Mercure Living Putrajaya
- Mandy Ooi, Oakwood Hotel & Residence KL

Internal Auditor

- Daniyal Ng, The Ruma Hotel & Residences

Selangor Chapter AGM 2025

Date: 19th February 2025 | Venue: Dorsett Grand Subang



Selangor Chapter Committee

Chairperson

- Datin Jasmine Abdullah Heng, Dorsett Grand Subang

Vice Chairperson

- Thomas Yap, Resort Suites At Bandar Sunway
- Fadzly Hamzah, Hotel Tenera

Hon. Secretary

- Eizac Chong, O'Boutique Suites

Hon. Treasurer

- Janet Leong, Hotel Primera Suite

Committees

- Melissa Tan, PJ De Inn
- Nazri Ahmad, Crystal Crown Hotel PJ
- Chris Moore, Le Meridien Petaling Jaya
- Hanson Leong, Palm Garden Hotel
- Aaron Tan, Royale Chulan Damansara
- Rajaram Nagoo, Armada Hotel Petaling Jaya

Internal Auditor

- Kevin Ong, Acappella Suite Hotel

Kedah / Perlis Chapter AGM 2025

Date: 21st February 2025 | Venue: PARKROYAL Langkawi



Kedah/Perlis Chapter Committee

Chairperson

- Eugene Dass, Starcity Hotel Alor Star

Vice Chairperson

- Hafiz Mohd Hashim, Tanjung Rhu Resort

Hon. Secretary

- Melvin Quah, Bella Vista Waterfront Langkawi

Hon. Treasurer

- Koh Yen Huoy, The Bayou Hotel

Committees

- Wong Ai Lin, Holiday Villa Beach Resort & Spa Langkawi
- Mazlan Ariffin, The Datalang Langkawi
- Abdul Malik Mohamed Hussain, Nadias Hotel
- Ben Irwan Samuel, Dash Resort Langkawi
- Anthony Dave, Royal Agate Beach Resort
- Adj. Prof. Anthony Wong, Cottage By The Sea Langkawi

Internal Auditor

- Ahmad Fauzi Romli, Casa Del Mar

Pahang Chapter AGM 2025

Date: 25th February 2025 | Venue: Shahzan Hotel Kuantan



Pahang Chapter Committee

Chairperson

- Charles Peter, Shahzan Hotel Kuantan

Vice Chairperson

- Errol Christopher De Castro, Resorts World Awana
- Carl Isaac, Swiss-Garden Beach Resort Kuantan

Hon. Secretary

- David Lean, Wyndham Ion Majestic Hotel

Hon. Treasurer

- Yap Lai Mui, Hotel Sentral Kuantan

Committees

- Hasnan Mokhtar, Holiday Villa Beach Resort & Spa Cherating
- Murad Mohd Shariff, Heritage Hotel Cameron Highlands
- Badrul Hisham, Ancasa Royale Pekan
- William Quah, Aman Tioman Beach Resort

Internal Auditor

- Mohd Farizal Rahman, Adena Beach Resort

Sabah / Labuan Chapter AGM 2025

Date: 3rd March 2025 | Venue: Le Meridien Kota Kinabalu



Sabah / Labuan Chapter Committee

Chairperson

- Hafizan Wong, Promenade Hotel

Vice Chairperson

- Suresh Ramasamy, Le Meridien Kota Kinabalu
- Martin Kong, Sabah Tea Resort

Hon. Secretary

- Natalia Nadirah Saiman, Ibis Styles Kota Kinabalu Hotel

Hon. Treasurer

- Michael Tan, Hotel Grandis

Committees

- Jeron S. Ortiz, Dreamtel Kota Kinabalu
- Erica Lim, Monocolo Boutique Hotel
- Azizan Mashud, The Palace Hotel Kota Kinabalu
- Eugene Chin, Tiara Labuan Hotel
- Krishnan Mogan, Shangri-La Hotel Kota Kinabalu
- Donny Lanjum, Hotel Sixty3

Internal Auditor

- Gordon Seet, The Luma Hotel

Sarawak Chapter AGM 2025

Date: 5th March 2025 | Venue: The Waterfront Hotel



Sarawak Chapter Committee

Chairperson

- John Teo, Meritz Hotel

Vice Chairperson

- Solo Cleophas, Merdeka Palace Hotel & Suites
- Patrick Lau, Hotel98

Hon. Secretary

- Olivia Ting, The Meritin Hotel

Hon. Treasurer

- Richard Wong, The Waterfront Hotel

Committees

- Audry Wan Ullok, Telang Usan Hotel Kuching
- Datin Rosemarie Wong, The Ranee Boutique Suites
- Milen Anak Satap, Tune Hotel Waterfront Kuching
- Annie Lee Wei, Sentral View Hotel Bintulu
- Grace Lau, RH Hotel Sibul
- Rahim Bugo, Permai Rainforest Resort

Internal Auditor

- Julie Tay, The Limetree Hotel

Johor Chapter AGM 2025

Date: 7th March 2025 | Venue: St. Giles Southkey Johor Bahru



Johor Chapter Committee

Chairperson

- Ivan Teo, Millesime Hotel

Vice Chairperson

- Sunny Soo, Pulau Springs Resort
- Johnny Lau, Fraser Place Puteri Harbour

Hon. Secretary

- Callie Tan, Goodhope Hotel Skudai

Hon. Treasurer

- Tan Ai Lee, New York Hotel

Committees

- Indra Gandhi, Lotus Desaru Beach Resort & Spa
- Yeo Siu Ling, Grand Paragon Hotel
- Goh Tee Kay, St. Giles Southkey
- Yazid Mustaffa, Opero Hotel
- Vikneswary Mahalingam, Somerset Medini Iskandar Puteri
- Khairil Hafez Harith Yahya, Lakeview Terrace Resort

Internal Auditor

- Tang Li Peng, Belllo Hotel

Penang Chapter AGM 2025

Date: 12th March 2025 | Venue: St. Giles Wembley



Penang Chapter Committee

Chairperson

- Dato' Tony Goh, St. Giles Wembley Premier Hotel

Vice Chairperson

- Ben Ho, Lexis Suites Penang
- Dato' Gulab Mahatam Rai, Lone Pine Hotel

Hon. Secretary

- John Kim, Mei Hotel

Hon. Treasurer

- Dennis Lee, Royale Chulan Penang

Committees

- Mohd Suffian Phoong, Hompton By The Beach Penang
- Tan Hock Khiam, Aroma Hotel
- Lynne Choong, Bayview Hotel Georgetown Penang
- Melvin Ooi, The Prestige Hotel Penang
- Amran Bin Taib, Berjaya Penang Hotel
- Alex Gooi, Hotel Sentral Georgetown

Internal Auditor

- Davidde Ong, Angsana Teluk Bahang

Hotel Less Sugar Campaign

Hotels Leading the Way to a Healthier Tomorrow

MAH, in collaboration with Tourism Productivity Nexus (TPN), Malaysia Productivity Corporation (MPC), Malaysian Association of Hotel Owners (MAHO), and Malaysian Budget and Business Hotels Association (MyBHA), proudly launched the Hotel Less Sugar Campaign to promote healthier hospitality practices. Supported by the Ministry of Health Malaysia (KKM) and Malaysia Healthcare Travel Council (MHTC), this initiative encourages hotels to display sugar and calorie content in their F&B offerings, raising awareness of sugar consumption.

The campaign was officially launched on 10th March 2025 at MPC Dewan Produktiviti, Menara MATRADE, officiated by YBhg Dato' Zahrul Hakim, Deputy Secretary General (Management) of the Ministry of Health, and recognised 72 pioneering hotels leading the movement. With 7 million Malaysians living with Type 2 diabetes, rising cases of chronic kidney disease, and 1 in 3 children affected by childhood diabetes, urgent action is needed. This initiative marks a significant step toward responsible hospitality and a healthier future for all. Join the campaign: <https://forms.gle/swDw4KQ5Qzewm8qX8>



Hospitality Industry Updates

MAH Urges Fair Licensing Fees to Protect Kota Kinabalu's Hotel Industry

The Malaysian Association of Hotels (MAH) is urging lawmakers in Kota Kinabalu to reconsider the sudden increase in hotel licensing fees, citing a severe financial strain on hotels of all categories, from budget stays to luxury establishments.

Following the reinstatement of the 1966 Hotel & Lodging Houses By-Laws, licensed hotels are now facing a significant rise in operational costs, while many unlicensed short-term rental (STRA) operators continue to operate without proper regulation. This unfair disparity puts licensed hotels at a disadvantage, making it unsustainable for them to absorb these excessive fees.

MAH is not opposing regulation but advocating for a fair and sustainable approach. The association urges the Sabah State Government and DBKK to:

- Suspend the fee implementation until proper consultation with industry stakeholders is held.
- Review the fee structure to create a balanced and sustainable licensing model.
- Regulate STRA operators to ensure fairness across the accommodation sector.
- Introduce transitional measures to allow hotels time to adjust to any fee revisions.

The tourism and hospitality sector is a key driver of Sabah's economy. A well-balanced approach is essential to maintain its growth, sustainability, and competitiveness. MAH calls for immediate dialogue to address these concerns before long-term damage is done to the industry.

CALENDAR OF EVENTS 2025

ATF @ Johor
15th – 20th Jan

MAH Hospitality Week 2025
Hospitality Suppliers Expo, HLC 3.0, VM2026: Signature
Mocktail Competition, Networking Evening
27th & 28th May

Chapter's Annual
General Meeting

Chapter's Annual
General Meeting

National AGM
29th May

MDTF KL
25th – 27th July

Culinaire Malaysia
23rd – 26th Sept



Chapter's Annual
General Meeting

Treasure Hunt
12th July

MDTF Johor
29th – 31st Aug

MDTF Penang
31st Oct – 2nd Nov



MAH Hospitality Week 2025



MAH Hospitality Week 2025 Press Conference

MAH kicked off the journey to MAH Hospitality Week 2025 with a dynamic press conference on 27th February 2025 at Vivatel Kuala Lumpur, marking a major milestone for Malaysia's hospitality industry! Graced by Mr. Samuel Lee, Deputy Director General of Tourism Malaysia, alongside industry leaders, media, and esteemed partners, the event set the stage for an extraordinary week that will redefine hospitality in Malaysia.

★ 5 Mega Events | 1 Game-Changing Week | Endless Opportunities

- **Hospitality Suppliers Expo** – Discover the latest innovations shaping the industry
- **Signature VM 2026 Mocktail Competition** – Crafting Malaysia's iconic drink for #VisitMalaysia2026
- **Hospitality Leadership Conference 3.0** – Insights from top industry visionaries
- **MAH Networking Evening** – Building connections that drive collaborations
- **MAH National AGM** – Defining the future of Malaysia's hospitality sector

This signature event is set to position Malaysia as a leading hospitality powerhouse in Asia. Are you ready to be part of this transformative movement? Mark your calendar:

- **Date:** 27-29 May 2025
- **Venue:** Vivatel Kuala Lumpur
- **Register FREE Now:** www.hospitalityexpo.asia

1 Hospitality Suppliers Expo

A dynamic trade exhibition featuring the latest hospitality products, solutions, and services designed for hoteliers and industry professionals.

What to Expect

- 70+ booths featuring cutting-edge hospitality solutions
- 2,000+ trade visitors from across the industry
- Free entry for trade and general visitors - just register online for your event pass!

Calling All Exhibitors!



Pricing

	Raw Space ~ 3m x 2m	Shell Scheme Booths ~ 3m x 2m	Premium Counter ~ Table (1.5 mtr x 1 mtr - L shape)
MAH MEMBERS	RM 5200	RM 5500	RM 3000
NON MEMBERS	RM 5900	RM 6500	RM 3500
Networking Evening (Standing Cocktail)			RM 250 per person

Businesses offering hospitality-related products and services are invited to secure a booth and connect directly with key decision-makers in the hotel industry. Register now at www.hospitalityexpo.asia to be part of this premier showcase.

* (Exhibitors can opt for the HLC Networking Evening add-on to expand their industry connections.)

HOSPITALITY SUPPLIERS EXPO

HOSPITALITYEXPO.ASIA

27-28 MAY 2025
TUE - WED | 9AM-7PM

VIVATEL
KUALA LUMPUR

CALLING EXHIBITORS!

BOOK YOUR BOOTH TODAY

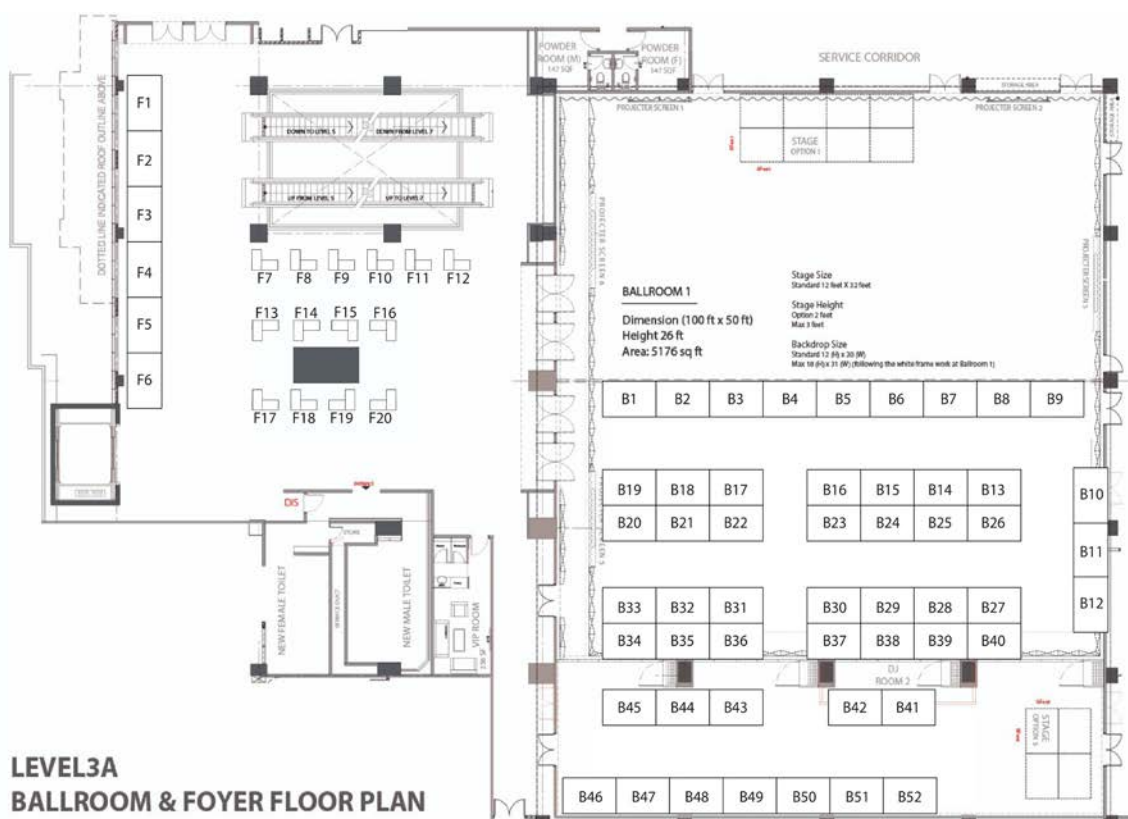
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Limited Availability

hospitalityexpo.asia +60192609458

MOH HOSPITALITY WEEK 2025

FLOOR PLAN





26-27 May 2025
(Semifinal & Final)
Vivatel Hotel, Kuala Lumpur



In-Conjunction With



Organised By



Managed By



*Calling All
Mixologists and Bartenders!*

Get Ready to Shake, Stir, and Impress!

The Visit Malaysia 2026: Signature Mocktail Championship is your chance to showcase your skills and craft a winning signature drink for the national campaign. Don't miss the opportunity to showcase your skills, represent your hotel, and leave a lasting impression!

★ Registration Details

- **Eligibility:** Open to Malaysian bartenders from MAH Member Hotels
- **Entry Fee:** MYR 200.00 per participant
- **Limited to the first 32 registrants** – first come, first served!
- **Registration Deadline:** 28th April 2025
- **Sign up & View Competition Rulebook:**

REGISTER NOW



★ Why Join?

Organised by the Mixology Alliance of MFBEA (MAM) in collaboration with the Malaysian Association of Hotels (MAH) and managed by Accelerator Resources Sdn. Bhd. (Xcerator), this championship is more than a competition—it's a chance to make your mark in the industry and showcase your hotel as the home of Malaysia's official signature mocktail for Visit Malaysia 2026!

Winners Prizes



Champion: RM2000 Cash (Ringgit Malaysia Two Thousand)

1st Runner-Up: RM1000 Cash (Ringgit Malaysia One Thousand)

2nd Runner-Up: RM500 (Ringgit Malaysia Five Hundred)

**All winners will also receive trophy and certificate*

The winner of this competition will have their drink

PROUDLY SHOWCASED AS THE OFFICIAL VISIT MALAYSIA 2026 SIGNATURE DRINK
and it will be served as a delightful **WELCOME DRINK IN HOTELS ALL ACROSS MALAYSIA!**

3 Hospitality Leadership Conference 3.0

The highly anticipated third edition of HLC 3.0 is set to gather top industry leaders, hoteliers, and senior management for an insightful exchange on the latest trends, innovations, and leadership strategies shaping the hospitality industry.

★ Key Topics (* Topics are subject to change)

- Resilience & Transformation in the Travel & Hospitality Industry
- Tech Insights by Google (TBA)
- AI Leadership: Redefining Emotional Balance & Well-Being
- Image Consultation: Personal Branding & Professional Image

4 MAH Networking Evening

Following the conference, delegates are invited to a relaxed and engaging networking session—the perfect setting to unwind, exchange ideas, and foster meaningful collaborations. This exclusive gathering offers a casual yet dynamic environment for industry professionals to connect, share insights, and build lasting relationships within the hospitality community.



Conference Itinerary



Wednesday, 28th May 2025

- | | |
|---|---|
| 08.30am : Registration / Welcome Refreshment | 11.00am : Track #1 - Resilience & Transformation in Travel & Hospitality Industry By Air Asia Move - Ms Nadia Omer, Chief Executive Officer Air Asia MOVE |
| 09.00am : Arrival of VIPs | 11.30pm : Track #2 - GOOGLE (TBC) |
| 09.15am : Booth Tour by Ministers | 12.00pm : Track #3 - AI Leadership : Redefining Emotional Balance & Well Being By Dr Siti Khadijah Mohd Nasrah, Founder & Psychologist Amaze Synergy Ventures Sdn Bhd |
| 09.30am : Official Ceremony | 12.30pm : Track #4 - Image Consultation : Personal Branding & Professional Image |
| - Negaraku | 01.00pm : End of Conference / Lunch |
| - Doa Recitation | 02.30pm : Visit Malaysia Year 2026 Mocktail Competition (Final) |
| - Opening Gambit | 06.30pm : Networking Evening with Entertainment |
| 09.40am : Welcome Address by President of MAH & Organising Chairperson, Datin Christina Toh | - Opening Remarks |
| 09.45am : Speech by YB Khairul Firdaus Akbar Khan, Deputy Minister of Tourism, Arts & Culture (TBC) | - Entertainment |
| 10.00am : Token of Appreciation to VIP and Speakers | 09.30pm : End of Networking Evening |
| 10.15am : VIPs Photo Session | |
| 10.30am : Morning Break & Minister Tour | |



5 MAH National Annual General Meeting

An exclusive, closed-door event for MAH members, the Annual General Meeting (AGM) is the largest annual gathering of hoteliers from across Malaysia. Held in accordance with MAH's Constitution, this premier event serves as a crucial platform for industry leaders to reflect on the past year's achievements, discuss future strategies, and guide the association's direction.

This year's AGM carries special significance as it coincides with an election year for MAH leadership. The newly elected leaders will play a pivotal role in shaping industry policies, driving key initiatives, and steering Malaysia's hospitality sector toward a stronger future.



MAH National AGM 2022



MAH-AVIS Treasure Hunt 2025

Step out of your daily routine and dive into an action-packed adventure! The 13th edition of the highly anticipated MAH Treasure Hunt is back, bringing you a thrilling challenge filled with puzzles, strategy, and excitement. Gather your team of four, hop into your car, and embark on a journey across states, solving clues and completing challenges as you race toward victory!

Event Details:

- **Route:** Kuala Lumpur to Perak
- **Date:** Flag-off on Saturday, 12th July 2025
- **Entry Fee:** RM1,000 per car (includes complimentary accommodation & dinner)
- **Register Now:** <https://forms.gle/ka26R3wXafRu2CP38>
- **Registration Deadline:** 13th June 2025
- **Open to:** MAH Ordinary & Associate Members

**REGISTER
NOW**



★ Exciting prizes and lucky draws await! Join this fast-paced and exhilarating event—where strategy meets speed!



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SOLUTIONS



INNOVATIVE REFURBISHMENT SOLUTIONS FOR YOUR BUILDINGS.

RE-PAINTING

RE-WATERPROOFING

RE-FLOORING

With over 58 years of experience, Nippon Paint has established itself as a leading manufacturer of paints and coatings in Malaysia and Asia, serving both commercial, residential, and industrial sectors.

In 2022, the company expanded its offerings by embarking on a **TOTAL COATING AND CONSTRUCTION SOLUTIONS** - a comprehensive & innovative refurbishment solutions all under one roof including re-painting, re-waterproofing, re-flooring, and re-sealing.

This integrated approach sets a new standard for commercial building maintenance in Malaysia, delivering enhanced performance and long-term durability.

Total Coating & Construction Solutions offers innovative refurbishment solutions that deliver a total compatible system, ensuring a high-quality, beautiful finish from bare to finish. We effectively resolve maintenance issues such as efflorescence, cracks, fungus, water leakage, corrosion and more, can be effectively addressed.

Nippon Paint Total Coating and Construction Solutions' innovative refurbishment solutions help our stakeholders to save both time and costs by eliminating the need to coordinate with multiple suppliers and streamlining the supply chain.

ONE STOP HASSLE-FREE MAINTENANCE SERVICE

Nippon Paint offers a 5-step service for commercial refurbishment: site assessment, recommendations and proposal, commencement of work, post assessment, and handovers.

This process ensures the highest quality refurbishment workmanship for its customers.

RE-WATERPROOFING SOLUTIONS

Having collaborated with its counterparts in China in driving innovative solutions, Nippon Paint has developed an all-inclusive waterproofing system that ranges from **NippoSEAL** - liquid applied membrane, **NippoGARD** - sheet type membrane, **NippoCEM** - cementitious membranes, **NippoMIX** - integral admixture, **NippoJECT** - crack repair solutions, and **NippoJOINT** - joint treatment solutions, providing comprehensive solutions for waterproofing defects in structures found above and below ground.

RE-FLOORING SOLUTIONS

Similarly, Nippon Paint flooring innovations are widely used at various commercial properties.

The company provides comprehensive solutions catering to every need such as **FLOORSHIELD** for industrial flooring, **CAR PARK DECK** for car park flooring, **FLOORSPORTS** for sports court flooring, and **FLOOR HARDENER**.

RE-PAINTING SOLUTIONS

Nippon Paint Weatherbond® Series is an acrylic-based paint specially formulated with **Quartz Technology** that can provide 8, 12 and 15 years of protection against harsh weather.

The **Quartz Technology** incorporates microcrystalline quartz minerals that deliver the strongest, toughest, and hardest paint for your exterior walls.

Keep Clean Technology:

It provides excellent resistance against dirt, alkaline substances and efflorescence, ensuring your walls stay vibrant and clean.

Micro Block Technology: Provides the hardest defence against fungus, algae and dirt pick-up.

Sunblock Technology: Toughest resistance against heat by reducing exterior wall surface temperatures by 5°C even in intense heat.

Colour Care Technology:

It creates longer-lasting, vibrant colours that stand the test of time, keeping your walls looking fresh and appealing for years to come.

Fibra Technology:

Further strengthens the paint film, establishing a resilient barrier that acts as an impenetrable shield, safeguarding against cracking, peeling and deterioration. (Only available in Weatherbond Ultimate.)



MOU Signing Between MAHTEC and Its Partner Elevating Hospitality Excellence

MAHTEC and UiTM Strengthen Collaboration with MOU Signing at IHTC 2024



On December 3, 2024, MAHTEC and Universiti Teknologi MARA (UiTM) officially formalised their partnership with an MOU signing at the International Hospitality & Tourism Conference (IHTC) Dinner, at Mercure Living Putrajaya. This collaboration elevates MAHTEC's esteemed nine-certification diploma program by integrating UiTM's academic expertise with its industry-driven curriculum. With the inclusion of guest professors and theoretical insights, the programme now delivers a well-balanced education, combining practical applications with academic depth.

Upcoming UiTM-Integrated Certification Programmes:

★ **Certificate in Housekeeping Operations & Management**

- Programme Dates: 22nd-23rd April 2025
- Registration Deadline: 10th April 2025
- Ideal for: Hospitality professionals seeking expertise in housekeeping operations, inventory control, and safety standards.

★ **Certificate in Hotel Financial Management**

- Programme Dates: 20th-22nd May 2025
- Registration Deadline: 7th May 2025
- Ideal for: Non-financial professionals looking to build a strong foundation in financial management and budgeting.

All 2025 Executive Diploma programmes will be conducted at Perdana Hotel KLCC. For in-house arrangements or further inquiries, kindly contact MAHTEC at

Tel: +603-4252 5332 or

Email: mahtec@hotels.org.my

MAHTEC Partners with Aariana for Industry-Certified Training



On February 18, 2025, the Malaysian Association of Hotel Training and Education Centre (MAHTEC) signed a strategic partnership with Aariana Hospitality International to advance hospitality education in Malaysia. This collaboration ensures continued access to prestigious American Hotel & Lodging Educational Institute (AHLEI) certifications, raising professional standards across the industry.

Through this partnership, MAHTEC and Aariana will jointly deliver globally recognized AHLEI training programs, develop educational materials, and host industry events to empower Malaysia's hospitality workforce. By expanding access to internationally accredited qualifications, this initiative strengthens Malaysia's hospitality talent pipeline, enhances industry competitiveness, and reinforces the country's reputation as a premier hospitality destination.

MAHTEC Kicks Off UiTM Partnership with Stellar Reception for Inaugural Programme



From February 24th to 25th, 2025, MAHTEC officially launched its collaboration with Universiti Teknologi MARA (UiTM) through the successful delivery of the Certificate in Hospitality Sales & Marketing programme. This inaugural session brought together 20 participants and offered valuable industry insights. A key highlight was Associate Prof. Dr. Mohd Raziff Jamaluddin from UiTM joining as a guest lecturer on the second day, further enriching the learning experience.

MAHTEC Partners with Amaze Synergy Ventures to Introduce Mind-Wellness Programmes



On February 27, 2025, MAHTEC signed a Memorandum of Understanding (MOU) with Amaze Synergy Ventures at Vivatel Kuala Lumpur, marking the launch of specialised Mind-Wellness Programs aimed at fostering mental well-being and workplace resilience. This collaboration introduces two impactful training programmes designed to support mental health and emotional well-being in professional settings.

★ Psychological Wellness Programme

- **Duration:** One-day training
- **Objective:**
Equip participants with essential skills to manage stress, build resilience, and achieve a healthier, more balanced life.
- **Key Components**
 - Mental health status screening
 - Education and training on mental wellness topics
 - Access to counseling and support services
 - Customized wellness program implementation tailored to organizational needs

★ Peer Support Programme

- **Duration:** Two-day training
- **Objective**
Train employees as peer support providers, fostering a culture of well-being and mutual support within organisations.
- **Key Components**
 - Practical training in counseling and active listening skills
 - Strategies for burnout prevention and stress management
 - Methods to enhance workplace morale and resilience through peer-led initiatives

Both programmes are available for in-house training upon request. For inquiries or to arrange a session, kindly contact MAHTEC at

Tel: +603-4252 5332 or

Email: mahtec@hotels.org.my

MAHTEC Partners with Game Changer International to Introduce Gamification Training



On February 27, 2025, MAHTEC signed a Memorandum of Understanding (MOU) with Game Changer International at Vivatel Kuala Lumpur, marking the launch of an innovative Gamification Programme tailored for the hospitality industry. This partnership enables MAHTEC to help hotels enhance teamwork, boost motivation, and drive professional development through engaging game-based learning techniques.

★ New Programme: Power of WE – Gamified Team Building

• Objective

Empower hotel teams with AI-driven talent profiling and gamification strategies to enhance collaboration and performance.

• Key Features

- AI-Powered Team Building Gamification Training & Development
- Engaging Challenges, Rewards, and Leaderboards
- Interactive Team Competitions to Foster Collaboration

• Impact

This programme transforms hotel workplaces into dynamic, high-performing environments by integrating game-based learning, making professional development more engaging and rewarding.

In the fast-paced hospitality industry, teamwork and continuous skill development are essential. Gamification is revolutionising employee engagement, making learning more interactive, motivating, and effective.

For inquiries or to arrange an in-house training session, kindly contact MAHTEC at

Tel: +603-4252 5332 or

Email: mahtec@hotels.org.my



Updated: 5.2.2025

MAHTEC LEARNING & DEVELOPMENT CALENDAR 2025

APRIL

	TRAINING LIST	TRAINER	DATE	FEE PER PERSON	
AHLEI PROFESSIONAL CERTIFICATE	CERTIFIED HOTEL ADMINISTRATOR (CHA)	HALIM	14,15,16,17,18	RM	5,500.00
MAHTEC CERTIFICATE	CERTIFICATE IN HOUSEKEEPING OPERATIONS & MANAGEMENT	SAM SUGUNASINGAM	22 & 23	RM	1,999.00
PUBLIC	HOSPITALITY REVENUE MANAGEMENT	HALIM	10 & 11	RM	1,599.00
	INCOME AUDIT	SONNY GAN	10 & 11	RM	1,599.00
	FUNDAMENTAL OF FIRE PROTECTION SYSTEM	DR. BALAN	14 & 15	RM	1,599.00
	S.M.A.R.T. BUDGETING	SONNY GAN	14 & 15	RM	1,599.00
	UNDERSTANDING THE EMPLOYMENT ACT 1955	ERNEST	16 & 17	RM	1,599.00
	ELEVATED FINE DINING SERVICE TECHNIQUES	AMERJIT	17 & 18	RM	1,599.00
	ENGLISH FOR HOSPITALITY COMMUNICATION	MARY	17 & 18	RM	1,599.00
	HOTEL SERVICE EXCELLENCE	HENNY	22 & 23	RM	1,599.00
	FOOD SAFETY MANAGEMENT SYSTEM	MUHAMMAD	22 & 23	RM	1,599.00
	ESG FOR HOSPITALITY INDUSTRY	DR. BALAN	28 & 29	RM	1,599.00
	OTA CONTROL & MAXIMIZING SALES RESULTS	HALIM	28 & 29	RM	1,599.00
	F&B RECIPE COSTING AND SELLING PRICE SETTING	SONNY GAN	28 & 29	RM	1,599.00
ONLINE	E-INVOICE CONCEPT AND ACTION PLAN FOR HOTELIERS	SHERMAINE	30	RM	324.07

MAY

	TRAINING LIST	TRAINER	DATE	FEE PER PERSON	
AHLEI PROFESSIONAL CERTIFICATE	CERTIFIED ROOM DIVISION EXECUTIVE (CRDE)	CANNY TAN	5,6,7,8,9	RM	5,500.00
MAHTEC CERTIFICATE	CERTIFICATE IN HOTEL FINANCIAL MANAGEMENT	SONNY GAN	20, 21 & 22	RM	2,599.00
PUBLIC	BULLYING & SEXUAL HARASSMENT IN THE WORKPLACE	ERNEST	5 & 6	RM	1,599.00
	ENGINEERING & PREVENTIVE MAINTENANCE	DR. BALAN	5 & 6	RM	1,599.00
	EXECUTIVE CERTIFICATE FOR DUTY MANAGER	HENNY	5 & 6	RM	1,599.00
	FOOD & BEVERAGE SERVICE EXCELLENCE	AMERJIT	7 & 8	RM	1,599.00
	IMAGE EMPOWERMENT WORKSHOP : CRAFTING YOUR PROFESSIONAL IDENTITY	NATHANIAL	7 & 8	RM	1,599.00
	MANAGING EMPLOYEE DISCIPLINE AND PERFORMANCE	HENNY	13 & 14	RM	1,599.00
	LAUNDRY & LINEN ROOM OPERATION & MANAGEMENT	ZAHARIN	14 & 15	RM	1,599.00
	HIGH IMPACT CUSTOMER SERVICE & COMPLAINTS HANDLING	NOREMI	14 & 15	RM	1,599.00
	MILLENNIAL CONCEPT OF FOOD & BEVERAGE MANAGEMENT	AMERJIT	19 & 20	RM	1,599.00
	THE EXCELLENT HOSPITALITY SERVICES	MARY	19 & 20	RM	1,599.00
	TALENT MANAGEMENT FOR HR & TRAINING MANAGER	HENNY	21 & 22	RM	1,599.00
	SUPERVISORY MANAGEMENT DEVELOPMENT	HENNY	26 & 27	RM	1,599.00
	SUSTAINABLE HOTEL FACILITY MANAGEMENT	ANANTHAN	26 & 27	RM	1,599.00



JUNE

	TRAINING LIST	TRAINER	DATE	FEE PER PERSON	
AHLEI PROFESSIONAL CERTIFICATE	CERTIFIED IN HOTEL REVENUE MANAGEMENT (CHRM)	HALIM	9,10,11,12,13	RM	5,500.00
MAHTEC CERTIFICATE	CERTIFICATE IN FOOD AND BEVERAGE MANAGEMENT	AMERJIT	24 & 25	RM	1,999.00
PUBLIC	TO BE A GREAT HOST	CANNY TAN	4 & 5	RM	1,599.00
	HOSPITALITY SECURITY MANAGEMENT	THIRUWARAN	9 & 10	RM	1,599.00
	HOUSEKEEPING LEADERSHIP SUPERVISORY SKILLS	SAM	9 & 10	RM	1,599.00
	PROFESSIONAL GROOMING AND OFFICE ETIQUETTE	MARY	11 & 12	RM	1,599.00
	ESSENTIAL LEADERSHIP CORE COMPETENCIES	BC TAN	11 & 12	RM	1,599.00
	HAZARD ANALYSIS CRITICAL CONTROL POINT (HACCP)	MUHAMMAD	16 & 17	RM	1,599.00
	UPSKILLING MANAGERS ON LEADERSHIP DEVELOPMENT & EMPLOYEE ENGAGEMENT	ERNEST	16 & 17	RM	1,599.00
	CYBERSECURITY FOR NON IT PERSONNEL	ARUSOTHY	18 & 19	RM	1,599.00
	UNDERSTANDING PROFIT AND LOSS FOR NON-FINANCE	SONNY GAN	19	RM	919.00
	EMOTIONAL INTELLIGENCE (EQ) IN LEADERSHIP	SAM	23 & 24	RM	1,599.00
	ENGLISH FOR HOSPITALITY COMMUNICATION	MARY	23 & 24	RM	1,599.00
	E-INVOICE CONCEPT AND ACTION PLAN FOR HOTELIERS	SHERMAINE	25	RM	919.00
	FOOD & BEVERAGE COST CONTROL	MUHAMMAD	25 & 26	RM	1,599.00



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Malaysian Association of Hotels (MAH) is the umbrella body for hotels in Malaysia formed in 1974 and initially established by a group of concerned and dedicated hoteliers to bring about a more dynamic hospitality industry aimed at building a workforce of highly skilled, innovative and disciplined individuals. MAH, as the official national network for the hotel industry, represents more than 1000 hotels throughout Malaysia supplying more than 150,000 rooms which is over half of the total number of hotel rooms available as guest accommodation in this country. With 13 chapters across the nation, MAH acts as the voice of the industry, working as one body to promote, protect, represent and advance the interests of our members.

* Advertising opportunities are now available in MAH Newsletter.

For advertising enquiries, please contact

- MAH's MarComm at marcomm@hotels.org.my or

- Adelston Media at mahnewsletter@adelstonmedia.com.