MALAYSIAN ASSOCIATION OF HOTELS
PERSATUAN HOTEL MALAYSIA
— LEARNING & DEVELOPMENT

MAH LEARNING & DEVELOPMENT
TRAINING CALENDAR 2026 - Q2 2027

EXECUTIVE DIPLOMA IN HOSPITALITY MANAGEMENT
IN COLLABORATION WITH UiTM
FACULTY OF HOTEL & TOURISM MANAGEMENT

PROGRAMS	BATCH 2026				BATCH 2027								
	PROGRAM FEE	DAYS	SEP	OCT	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Certificate in Hospitality Sales and Marketing	RM 1,899.00	2	23-24										
Certificate in Hotel Financial Management	RM 1,899.00	2		21-22									
Certificate in Human Resources Management	RM 1,899.00	2			24-25								
Certificate in Tourism Management & Hospitality Services	RM 1,899.00	2				21-22							
Certificate in Hotel Financial Management	RM 1,899.00	2					26-27						
Certificate in Housekeeping Operations & Management	RM 1,899.00	2						29-30					
Certificate in Food and Beverage Management	RM 1,899.00	2							28-29				
Certificate in Hospitality Sales and Marketing	RM 1,899.00	2								25-26			
Certificate in Front Office Operations	RM 1,899.00	2									22-23		
Certificate In Hospitality Supervision	RM 1,899.00	2										20-21	
Certificate in Event Management	RM 1,899.00	2											23-24

	PROGRAMS	PROGRAM FEE	2026					2027						
			DAYS	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
MANAGEMENT & LEADERSHIP	Emotional Intelligence in Leadership	RM 1,699.00	2		5-6					22-23				
	Strategic Planning & Management for Department Head	RM 1,699.00	2	1-2				18-19						26-27
	Supervisory Management Development	RM 1,699.00	2				14-15					5-6		
	Leadership Branding In The Hospitality Industry @ Ai Era	RM 799.00	1			17			16-17					14-15
	Managing Gap Generation	RM 1,699.00	2				21-22				27-28			
	Service Success Program	RM 1,699.00	2			2-3				24-25				
	Ai-Driven Leadership Edge in Hospitality	RM 1,699.00	2	10-11				18-19					14-15	
	Effective Time Management	RM 799.00	1					13				14		
	Ai & Digital Productivity For Hotel Professionals	RM 1,699.00	2				1-2				6-7			
ROOMS DIVISION	Housekeeping Operations	RM 1,699.00	2					20-21				26-27		
	Laundry and Linen Room Operations and Management	RM 1,699.00	2		12 - 13				3-4				16-17	
	Professional Room Attendant	RM 1,699.00	2	28 & 29			8 - 9			22-23				20-21
	Housekeeping Leadership Supervisory Skills	RM 1,699.00	2			18 - 19					12-13			
FOOD & BEVERAGE	Elevated Fine-Dining Service Technique	RM 1,699.00	2								6-7			
	Elite Butler Service - Precision, Poise & Professionalism	RM 1,699.00	2		28-29			18-19					16-17	
	Food & Beverage Recipe Costing And Selling Price (SP) Setting	RM 1,699.00	2				21-22					10-11		
	Food & Beverage Service Excellence	RM 1,699.00	2					20-21		24-25				
	Food Handling and Hygiene Practices In Hospitality	RM 1,699.00	2	1-2							1-2			
	Millennial Concept of Food & Beverage Management	RM 1,699.00	2					18-19						20-21
	The Amazing Protocol & Delight Service	RM 1,699.00	2				2-3		3-4					
	VIP & Protocol Service Skill	RM 1,699.00	2			2-3						5-6		
	Fundamental Mixology & Bartender	RM 1,699.00	2			10-11					14-15			
HUMAN RESOURCES	Managing Misconduct, Discipline and Domestic Inquiry	RM 1,699.00	2	21-22						29-30			15-16	
	Train Hospitality Trainer	RM 1,699.00	2					25-26				24-25		
	Executive Certificate for Training Manager	RM 1,699.00	2			12-13					19-20			20-21
SALES & MARKETING	Developing High Performing Team	RM 1,699.00	2				9-10				14-15			
	Digital Marketing Strategy for Hotel Industry	RM 1,699.00	2							24-25				
	OTA Control & Maximizing Sales Results	RM 1,699.00	2				9-10	27-28				26-27		
	Re-aligning Sales Strategy	RM 1,699.00	2								19-20			
	Revenue Budgeting	RM 1,699.00	2					25-26					23-24	
	Hospitality Revenue Management	RM 1,699.00	2	21-22			14-15			22-23				28-29

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	PROGRAMS	PROGRAM FEE	2026					2027						
			DAYS	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
COMMUNICATION	Effective Communication for Hoteliers	RM 1,699.00	2			5-6		25-26				5-6		
	English for Hospitality Communication	RM 1,699.00	2		1-2				3-Apr				16-17	
	Image Empowerment Workshop Crafting Your Professional Identity	RM 1,699.00	2								7-8			19-20
FINANCE & AUDIT	Finance for Non-Finance Executive	RM 1,699.00	2	24-25				27-28					22-23	
	Finance for Non-Finance Managers	RM 1,699.00	2		22-23				3-4					12-13
	Income Audit	RM 1,699.00	2		8-9					24-25				
	Understanding P&L For Non-Finance	RM 1,699.00	2					18-19				10-11		
	SMART Budgetting	RM 1,699.00	2				2-3				28-29			
FRONT OFFICE & CUSTOMER SERVICE	Customer Service Excellence for Front of the House	RM 1,699.00	2			2 - 3			3-4			26-27		
	Executive Certificate for Duty Manager	RM 1,699.00	2				7-8				14-15			
	Hotel Service Excellence	RM 1,699.00	2	17-18				11-12					23-24	
	Groom Your Brand & Front Liners	RM 1,699.00	1				14			1-2				28-29
	To be a Great Host	RM 1,699.00	2	7-8			7-8			22-23				12-13
	Turning Complaints to Compliments	RM 1,699.00	2			23-24					28-29			
SAFETY & SECURITY	Engineering & Preventive Maintenance	RM 1,699.00	2				1-2			1-2			28-29	
	Sustainable Hotel Facility Management	RM 1,699.00	2		5-6			13-14						26-27
	Occupational Safety & Health Management for Hospitality (OSHA)	RM 1,699.00	2	21-22						24-25				
	Hospitality Security Management	RM 1,699.00	2	14-15							12-13			
	Cybersecurity for Hotel Operation	RM 1,699.00	2						3-4					
	PDPA Compliance for Hotels	RM 1,699.00	2		12-13						27-28			
	Effective Customer Service for Security Officers	RM 1,699.00	2			10-11		25-16						14-15
	Security Risk Management Fundamental	RM 1,699.00	2						15-16			26-27		
	Command & Control - Effective Supervision & Supervisory Skills	RM 1,699.00	2				21-22			29-30				
ONLINE PROGRAM	Cybersecurity For Hotel Operation	RM 799.00	1								22			
	Revenue Management in a Digital World	RM 799.00	1				17		22					
	AI Driven Leadership	RM 799.00	1			19						26		
	PDPA Compliance for Hotels	RM 799.00	1											29
	Managing Gap Generation	RM 799.00	1										24	
	Digital Marketing for Hotel Industry	RM 799.00	1		15				18					
	AI & Digital Productivity For Hotel Professionals	RM 1,000.00	2					25					17	
	Safeguard Your Digital Edge in Hospitality	RM 799.00	1		20					3				

IN-HOUSE EXCLUSIVE PROGRAM	FEE	DAYS
VM2026 Malaysian Hospitality @ MAH	RM 8,000.00	1
Power Of WE - Teambuilding	RM 10,000.00	1
Leadership Branding In The Hospitality Industry @ Ai Era	RM 8,000.00	1
Sustainable Hospitality Workshop	RM 4,500.00	1

PROFESSIONAL CERTIFICATE		FEE	DAYS
Professional Hotel Certificate by Taylor's University			
LEVEL 1	Professional Certified Hotel Officer	RM 2,500.00	2.5
LEVEL 2	Professional Certified Hotel Executive	RM 2,500.00	2.5
LEVEL 3	Professional Certified Hotel Manager	RM 3,200.00	2
LEVEL 4	Professional Certified Hotelier	RM 3,200.00	2
AHLEI Certification by Aariana Hospitality Academy			
Certified Hotel Administrator (CHA)		RM 6,500.00	4
Certified Hospitality Trainer (CHT)		RM 4,900.00	4
Certified Hotel Revenue Management (CHRM)		RM 4,500.00	3
Certified Hospitality Manager (CHM)		RM 3,900.00	3

Date stated are subject to confirmation or as published via future email notices.

All brochures are available at the MAH L&D Website at https://mahtraining.com.my/

All programmes can be conducted in-house and customised to your organisation's need.

All courses are HRDC claimable.

Venue: MAH Training Centre @ Wisma MAH (unless stated otherwise)

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